

# IT Services for Students

Anhalt University  
Bernburg, Dessau



## IT-Services

After successful enrolment, all students at Anhalt University have access to various centralised and decentralised IT-Services:

<https://helpdesk.hs-anhalt.de>

## Your Initial Access Data

You received your login credentials with your enrollment document during registration at the Student-Service-Center (SSC) .

### Important Information

#### SSC-Service-Portal (HIS-QIS)

Web address: <https://sscportal.ssc.hs-anhalt.de>

User name : xxxxxxxx

Password : xxxxxxxx



#### Registering back for Winter Semester 2021/22

Period from: 15.08.2021 until 15.09.2021

**Student email address** (Example of an email address)

E-Mail: first name.family name@student.hs-anhalt.de

## Your 1. Access

Before using our IT services please change your initial password into a personal one in our self-service:

<https://selfservice.hs-anhalt.de/>

To do so you take your personal login credentials **1**, as given on your enrollment document. Please note the password guidelines.

### Your changed password

- is synchronized with the connected IT systems within 5 minutes.
- give you access to your personal email mailbox, your Filr-Storage-Cloud, most IT services as well as the computers, labs and virtual computers.

## The SSC-Service-Portal (HIS-QIS)

The platform for administrating and organizing your student data is the SSC-Service-Portal. After successfully logging in, you have access to

**your personal data, timetables, examination plans and results, documents and certificates, re-registration notifications, forms**

<https://sscportal.ssc.hs-anhalt.de>

## PC Pools and Computer Labs

It is also possible to use the Computer labs outside the courses. You will find the locations on the campus map. Please note the house and usage regulations.

<https://helpdesk.hs-anhalt.de/netzdienste/pc-pools.html>

## Mobile Network Access (WLAN/WiFi)

The ISC (IT-Service-Center) is operating a wireless network (wireless local area network, WLAN) (WiFi) on campus. Information on installing are to be found at

<https://helpdesk.hs-anhalt.de/netzzugang/mobillaptop-smartphone.html>

## Looking for help?

Our Help Desk IT assists you with using the computers and networks in the departments AFG (Architecture, Facility Management and Geoinformation), LOEL (Agriculture, Ecotrophology and Landscape Development) and WI (Economics).

### Contact persons in the departments

#### Department AFG

Mr. Dipl.Ing. A. Günther (IT-Support IGVd)

Mr. Dipl.Ing. U. Lehmann (IT-Support AFG)

Mr. Dipl.Ing. H. Werner (IT-Responsibility AFG)

E-Mail: [helpdesk.afg@hs-anhalt.de](mailto:helpdesk.afg@hs-anhalt.de)

#### Department LOEL

Mr. Dipl.agr.oec. M. Klein (IT-Responsibility LOEL)

E-Mail: [helpdesk.loel@hs-anhalt.de](mailto:helpdesk.loel@hs-anhalt.de)

#### Department WI

Mr. Dipl.Ing. A. Hummel (IT-Responsibility WI)

Mr. Dipl.Kfm. F. Königsberg (IT-Support WI)

E-Mail: [helpdesk.wi@hs-anhalt.de](mailto:helpdesk.wi@hs-anhalt.de)

<http://helpdesk.hs-anhalt.de>

