

IT Services for Students

Anhalt University
Bernburg, Dessau



IT-Services

After successful enrolment, all students at Anhalt University have access to various centralised and decentralised IT-Services:

<https://helpdesk.hs-anhalt.de>

Your Initial Access Data

You received your login credentials with your enrollment document during registration at the Student-Service-Center (SSC) .

Important Information

SSC-Service-Portal (HIS-QIS)

Web address: <https://service.asa.hs-anhalt.de>

User name : xxxxxxxx

Password : xxxxxxxx



Registering back for Summer Semester 2020

Period from: 15.02.2020 until 15.03.2020

Student email address (Example of an email address)

E-Mail: first name.family name@student.hs-anhalt.de

Your 1. Access

Before using our IT services, please assign a new personal password.

<https://selfservice.hs-anhalt.de/>

To do so you take your personal login credentials **1**, as given on your enrollment document. Please note the password guidelines on the right.

Your changed password

- is synchronized with the connected IT systems within 5 minutes.
- give you access to your personal email account, your Filr-Storage-Cloud, most IT services as well as the PC Pools and Computer Laboratories.

The SSC-Service-Portal (HIS-QIS)

The platform for administrating and organizing your student data is the SSC-Service-Portal, named HIS-QIS. After successfully logging in, you have access to

your personal data, timetables, examination plans and results, documents and certificates, re-registration notifications, forms

<https://service.asa.hs-anhalt.de>

PC Pools and Computer Labs

It is also possible to use the Computer labs outside the courses. You will find the locations on the campus map. Please note the house and usage regulations.

<https://helpdesk.hs-anhalt.de/netzdienste/pc-pools.html>

Mobile Network Access (WLAN/WiFi)

The ISC (IT-Service-Center) is operating a wireless network (wireless local area network, WLAN) (WiFi) on campus. Information on installing are to be found at

<https://helpdesk.afg.hs-anhalt.de/netzzugang/mobil-laptop-smartphone.html>

Looking for help?

Our Help Desk IT assists you with using the computers and networks in the departments AFG (Architecture, Facility Management and Geoinformation), LOEL (Agriculture, Ecotrophology and Landscape Development) and WI (Economics).

Contact persons in the departments

Department AFG

Mr. Dipl.Ing. A. Günther (IT-Support IGVD)

Mr. Dipl.Ing. U. Lehmann (IT-Support AFG)

Mr. Dipl.Ing. H. Werner (IT-Responsibility AFG)

E-Mail: helpdesk.afg@hs-anhalt.de

Department LOEL

Mr. Dipl.agr.oec. M. Klein (IT-Responsibility LOEL)

E-Mail: helpdesk.loel@hs-anhalt.de

Department WI

Mr. Dipl.Ing. A. Hummel (IT-Responsibility WI)

Mr. Dipl.Kfm. F. Königsberg (IT-Support WI)

E-Mail: helpdesk.wi@hs-anhalt.de

<http://helpdesk.hs-anhalt.de>

