

FAQs Deutschlandsemesterticket

www.move-mix.de

(from move-mix.de - translated in English)

This ticket is included in your semester contribution each semester. You must activate it in the movemix_app.

What is the Germany Semester Ticket?

Quite simply: It's the student version of the successful Germany Ticket and offers exactly the same benefits – nationwide use of all local public transport in 2nd class. It is not valid on long-distance trains (IC, EC, ICE, and services such as FlixTrain) or on long-distance buses.

The Halle public transport company (HAVAG) provides the Germany Semester Ticket for all students of Martin Luther University Halle-Wittenberg, Merseburg University of Applied Sciences, and Burg Giebichenstein University of Art and Design Halle, Anhalt University of Applied Sciences Köthen and Dessau.

The Germany Semester Ticket is only available through the movemix_app and is non-transferable. The cost of the ticket is included as a mandatory component in the semester fees of the participating universities.

How do I get the Germany semester ticket?

You can easily view your ticket in our movemix app. Here's what you need to do:

1. Register in the movemix app. If you are a semester ticket upgrade customer, you can also simply use your ABO-Online login details to log in to the app. (If you have any questions about using movemix, you can find help [here](#).)
2. Go to Subscriptions & Bookings in the main menu. **ABOs & Buchungen**
3. Select the "Add Semester Ticket" button and confirm your selection in the following menu. **Semesterticket hinzufügen**
4. You will now be redirected for identification. Select your university from the dropdown menu and confirm.
5. Now, enter your university login details on your university's website to identify yourself.
6. The university will send us your data (first and last name) to create your ticket. Please check this information before entering your date of birth and finalizing your ticket.
7. In the final step, enter your date of birth. (Please note that your first and last name, as well as your date of birth, will be used to verify your ticket and must therefore match the information on your photo ID.)
8. Your semester ticket will now be issued. Please allow up to 20 minutes for ticket processing.

Where is my Germany semester ticket valid?

For information on the validity of your Germany semester ticket, please refer to the applicable fare regulations. You can find them [here](#). (www.move-mix.de)

When will I see my Germany semester ticket for next month in the movemix app?

The ticket for next month will automatically appear in the movemix app on the 1st of each month.

Reason: The validity period is updated on the 1st of each month and is only then displayed in the movemix app.

I entered my date of birth incorrectly. What can I do?

If you entered your date of birth incorrectly when creating your Germany semester ticket, that's no problem. You can simply delete the ticket. Here's what you need to do:

Access your ticket in the menu under "Subscriptions & Bookings."

There are three dots in the upper right corner of your ticket. Clicking on them will open a menu.

Select the menu item "Remove Subscription Ticket" and confirm the message that appears. **Abo-Ticket entfernen**

Now you can reactivate your semester ticket and enter your date of birth again.

This also works if your name changes and you have already registered it with your university.

My name has changed. How can I change my Germany semester ticket?

If your name has officially changed on your photo ID, the first step is to inform your university of your new name. Once it's been changed there, you can simply delete your Germany semester ticket and create a new one. Proceed as if you were changing your date of birth.

Can I take my bicycle with me on the Germany Semester Ticket?

The Germany Semester Ticket does not offer free bicycle transport as a general rule.

With the Germany Semester Ticket, you can take one bicycle free of charge within MDV fare zone 210 (Halle) Monday to Friday from 9:00 p.m. to 4:00 a.m., Saturday from 9:00 p.m. to 8:00 a.m., and on Sundays and public holidays from 9:00 p.m. to 9:00 a.m.

Outside of MDV fare zone 210 Halle (Saale), the regulations of the respective transport company/association apply.

Can I take my own children with me on the Germany Semester Ticket?

The Germany Semester Ticket does not offer free travel for children throughout Germany.

Students at the universities in Halle and Merseburg with a valid ticket are entitled to take up to three of their own children aged 14 and under free of charge on HAVAG lines (fare zones 210 and 233), subject to the applicable MDV transport conditions and fare regulations.